

Elements Body Alterations

If your Elements Body does not meet your fitting requirement, we offer various alterations.

The first alteration to an Elements Body garment is free of charge under the following conditions:

- The garment is returned within 8 weeks of the date of receipt.
- Poor fit due to an initial minor measurement error and this being the patient's first Elements Body.
- Manufacturing error i.e. the garment was not manufactured to order specifications.

Alterations will incur a charge in the following circumstances:

- The garment is returned after 8 weeks of receipt.
- Poor fit due to a major measurement error.
- Change in patient's presentation (e.g. weight gain or loss, increase or change in tone, etc.)
- Changes to necklines, zippers, legs, sleeve length etc.

Customer service will notify you of the charge, if applicable, before the work is carried out.

Please ensure that the garment is clean when returning it for alteration.

Tips for preparing your Elements Body garment for alteration:

- Use the appropriate Alteration Form for the Elements Body Garment which is available on our website.
- We highly recommend sending us a photograph of the patient wearing the garment. It will give us a good understanding of the fitting and alteration needed.

I. If the garment is too tight:

- Put the garment on the patient so that it fits as well as possible.
- If there is a zipper, open it up.
- Hold the two sides of the opening together so that the garment sits correctly.
- Measure the opening at any marked points (refer to the picture). Take a photo of the garment on the patient in this position.
- Mark with chalk or tack where the alteration begins and ends.
- Apply a marker, for example masking tape with a measurement length of the marking. Measure the widest point of the opening
- If there is no zipper, send measurements and a photograph. (refer to the picture). Take a photo of the garment on the patient in this position.



2. If the Glove is too tight:

- Mark the point where the alteration should begin
- With your measuring tape in position show the new circumferential measurement that the glove should be.



3. If the garment is too loose:

- Pin the garment to the correct fitting.
- Mark with chalk where the alteration begins and Ends
- Take a photo of the patient wearing the garment as it is pinned.



4. Adjusting Sleeves:

- Sleeves and armholes can be complicated to stitch. Put the garment on the patient so that it fits as well as possible.
- Using chalk mark the area that does not fit well.
- Take a photograph of the patient wearing the garment as it is marked.

